



Western Mountaineering Repair/Warranty Form

Instructions:

- Please make sure that your item is adequately laundered prior to shipping. If your item is not clean, we will return the item to you.
- Include completed form in box with product & email copy to support@westernmountaineering.com when item is shipped
- Allow 1 to 2 months depending on repair queue and severity of repair
- If you have an earlier deadline please call or email the factory contact info below to find out about current lead times.
- We will repair under warranty at our discretion. Materials, labor, & shipping will have charges if not under warranty.

Ship to address:
Western Mountaineering
Attn: Repairs
1025 S 5th Street
San Jose, CA 95112

Name: _____

Date: _____

Return Shipping Address:

Phone Number: _____

Email: _____

Carrier (UPS, FedEx, etc.): _____

Tracking #: _____

Item: _____

Service Required: _____

Special Instructions/Comments/etc: _____

Billing Address:

Name on Card: _____

CC#: _____

Exp: ___/___

CVV: _____

WM Contact Info:

Customer Service: (408) 287-8944 / support@westernmountaineering.com

Factory & repairs: support@westernmountaineering.com