



Product Return Form

Name:

Order#:

Order Date:

Returned Product:

Reason for Return:

Returns/exchanges directly back to Western Mountaineering are only eligible for products purchase through our website. If you purchased your item through one of our dealers, please contact that store for their return/exchange policy. Returns and exchanges of items that were purchased through westernmountaineering.com are accepted within 30 days of receipt for a full refund. The product must be clean and unused with all sewn labels and the sewn-in law tag uncut, in new condition and still attached to the foot of the sleeping bag. We cannot accept products back if they have strong odors from exposure to smoke. After 30 days of receipt, all sales are final. Shipping expenses will not be refunded on returns or exchanges. If we shipped an incorrect item we will cover shipping expenses or send a return label. For returns/exchanges purchased through our dealers please contact the original place of purchase. Any customized items including overfills are not eligible for returns or exchanges. Please make sure the item(s) are in new condition and unused, with all original components (stuff sack, storage bag, etc.)